

# JANNINA MOELLER

🏠 123 Main Street, St. Petersburg, FL 33705

✉️ jmoeller111@me.com

📞 123.123.1236

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## SUMMARY OF QUALIFICATIONS

- Master of Social Work (MSW) candidate with an academic concentration in Children, Families, and Couples seeking an internship/practicum.
- Dedicated and engaged professional, volunteer, and community member with broad experience helping diverse clients improve their quality of life.
- Worked with domestic violence victims, homeless populations, and clients seeking financial advice; applied crisis intervention techniques, engaged in active listening, and led finance and life skills workshops.
- Proven record of attaining set goals, assessing clients' needs, and collaborating with community members, professionals, and volunteers to achieve results.

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## EDUCATION

### Master of Social Work (MSW)

Walden University | Minneapolis, MN | Expected: Jun 2025

- Concentration: Children, Families, and Couples
- CSWE accredited program
- GPA: 3.78

### Bachelor of Science in Criminal Justice

University of Central Florida | Minneapolis, MN | May 2005

- GPA: 3.61

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## GRADUATE COURSEWORK

- Changing Lives, Changing Society: Introduction to Social Work
- Essential Skills for Social Work Practice
- Human Behavior and the Social Environment
- Diversity, Human Rights, and Social Justice

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## VOLUNTEER EXPERIENCE

### Domestic Violence Advocate

Community Action Stops Abuse | St. Petersburg, FL | 2018 - Present

- Serve on a 24-hour domestic violence crisis hotline; direct callers to emergency childcare, mental health, and community resources.
- Completed 24 hours of domestic violence prevention training through Florida Coalition Against Domestic Violence (FCADV).
- Apply intervention techniques to de-escalate crisis situations and create individualized stabilization plans.
- Co-taught a life skills course to eight women in domestic violence situations, educating on self-esteem and self-care topics.

### Volunteer (seasonal)

Salvation Army | St. Petersburg, FL | 2009 - Present

- Prepared and served meals to 100+ homeless men, women, and children, providing nourishment, support, and comfort during the holiday season.
- Sorted and packaged food donations; communicated with volunteer coordinator, volunteers, and kitchen staff to distribute food items to visitors in a timely manner.

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## PROFESSIONAL EXPERIENCE

### Life Insurance Agent

State Farm Insurance | St. Petersburg, FL | 2014 - Present

- Provided life, health, and disability insurance to 300+ clients through referrals and phone solicitations.
- Established trusting relationships that grew business from 100% cold calls to 20% cold calls/80% referrals.
- Applied active listening skills to understand clients' needs and recommended policies that met clients' long-term financial goals.

- Organized and delivered 13 financial health workshops to prospective clients in the community, building a solid professional reputation and generating leads.
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## AFFILIATION

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### Member

National Association of Social Workers - Orlando Chapter | Sep 2018 - Present

- Leadership Institute, Attendee, August 2019